



**government
communications**

Department:
Government Communication and Information System
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**UMTHETHOKAMBISO WOKUSETJENZISWA
KWAMALIMI WEZIKO LIKARHULUMENDE
LEZOKUTHINTANA NOKUNIKELA NGELWAZI
(I-GCIS)**

OKUMUMETHWEKO

1.	ISINGENISO	1
2.	IINHLATHULULO	2
3.	IMIGOMO YOMTHETHOKAMBISO	3
4.	UMNQOPHO NESILINGANISO SOKWENZA	4
5.	IGUNYA LANGOKOMTHETHO	4
6.	OKUMAYELANA NE-GCIS	5
7.	IGUNYA LOMSEBENZI WEKORO YEMISEBENZI YEZAMALIMI YE-GCIS	5
8.	UMMONGO WOMTHETHOKAMBISO	6
9.	IINDLELA ZOKUTHINTANA NABABELANI ABATHINTEKAKO	6
10.	UKUBULUNGWA KWEMINININGWANA	9
11.	UKURARULULWA NOKUTJHEJWA KWEENGHONGHOYILO	9
12.	UKUGADANGISWA NOKUFUMANEKA KOMTHETHOKAMBISO WOKUSETJENZISWA KWAMALIMI WE-GCIS	10
13.	UKUBUYEKEZWA KOMTHETHOKAMBISO	11

1. ISINGENISO

- 1.1. ISewula Afrika kulilizwe elinemiphakathi enamasiko ahlukahlukeneko nenothe ngamalimi amanengi ahlukahlukeneko. ILimi lisisetjenziswa esiqakatheke kwamambala nesingasetjenziswa ekuqiniseni ukusebenza kwentando yenengi yethu belisize epilweni ebandakanya zehlalakuhle, zamasiko, zekghono lobuhlakani, zomnotho nezopolitiki yomphakathi weSewula Afrika.
- 1.2. Ubujamo bezamalimi belizwe lekhethu batjhuguluka khulu ngemva kokuthoma kombuso wentando yenengi ngomnyaka we-1994, ngemva kokobana umThethosisekelo unzinzise isisekelo somthetho neselawulo lokwamukela ngokusemthethweni nokuthuthukiswa kokwahlukana ngokwamalimi. Isikhathi sanamhlanjesi samaliminengi sinikela amalimi ebegade adinywe amathuba esikhathini esadlulako ithuba lokobana ahlume bekathuthukele phambili.
- 1.3. IsiGaba sesi-6 somThethosisekelo siqinisekisa ukuphathwa ngokulingana kwamalimi asemthethweni ali-11 ekungalandelako, isiBhuru; isiNgisi; isiNdebele; isiXhosa; isiZulu; Sepedi; Sesotho; Setswana; Siswati, Tshivenda ne-Xitsonga.
- 1.4. Ngokwegunya lomThethosisekelo lokunikela umphakathi ilwazi ekungilo, elifumaneka lula nangesikhathi, i-GCIS inomsebenzi osibopho sokutjengisa uburholi obunobuhlakani kezokuthungelelanisa zokuthintana kukarhulumende ngomnqopho wokuqinisekisa bona umphakathi ufumana ilwazi bewufikelela amahlelo nemithethokambiso yombuso ezakuba lisizo kibo. Sekuminyaka eminengi iZikweli likhiqiza qobe eminye ymitlolo neememezeloz ezhileko ngamalimi woke asemthethweni.
- 1.5. Njengendlela yokukhuthaza ukufikeleleka kwezenzelwa zikarhulumende nelwazi njengengcenyi yesibopho esiza nokuziphendulela komThethosisekelo, i-GCIS iqinisekisa indlela yokulungisa umukghwa wokuphathwa ngendlela engamukelekiko kwamalimi abegade adinywe amathuba ngaphambilini, lawo sele mva nje anikelwe ubujamo bokuhlonitjhwa nokwamukelwa.

2. IINHLATHULULO

Ihlathululo yegama ngalinye elingenzasi itjho lokho okuvezwe kilomthethokambiso, ngaphandle kweengatjaneni lapha kuvezwe okuhlukileko:

“I-Braille”	I-Braille yesiNgisi, ebuye yaziwe ngokuthi yi-Grade-2 Braille
“UmThethosisekelo”	UmThethosisekelo weRiphabhligi yeSewula Afrika womNyaka we-1996
“UmNqophisi Zombelele”	UmNqophisi Zombelel we-GCIS
“GCIS”	IZiko likaRhulumende lezokuThintana nokuNikela ngeLwazi
“IKoro yemiSebenzi yezamaLimi ”	IKoro yemiSebenzi yezamaLimi ye-GCIS eyahlonywa ngokomthetho ngomnyaka wee-2008
“UNgqongqotjhe”	UNgqongqotjhe wezokuThintana
“Ubuliminengi”	Ukusetjenziswa kwamalimi ambalwa nanyana woke amalimi wangokomthetho
“iLimi elisemThethweni”	Elinye nelinye lamalimi asemthethweni ali-11 avezwe esiGabeni 6(1) somThethosisekelo weRiphabhligi yeSewula Afrika we-1996
“PanSALB”	IBhodo yamaLimi Woke weSewula Afrika eyahlonywa ngaphasi kwesiGaba 2 somThetho we-PanSALB, womNyaka we-1995 (umThetho Nomboro 59 we-1995)
“AmaLimi abekaDinywe amaThuba ngaPhambilini”	isiNdebele, isiXhosa, isiZulu, Siswati, Sesotho, Setswana, Sepedi, Tshivenda ne-Xitsonga

“Ukukhubazeka kwamehlo, kokukhuluma nekokuzwa”	Ukupophala, ukungakhulumi nobuthulu
“ILimi lamaTshwayo weZandla”	ILimi lamaTshwayo weZandla leSewula Afrika
“UmThetho”	UmThetho wokuSetjenziswa kwamaLimi wangokomThetho womNyaka wee-2012 (umThetho Nomboro 12 wee-2012)
“AbaBelani abaThintekako”	Bafaka hlangana abanikeli ngemisebenzi bangeqadi nabasebenzi bangomuso

3. IMIGOMO YOMTHEHOKAMBISO

- 3.1. UmThethokambiso wokuSetjenziswa kwamaLimi we-GCIS usekelwe yiKambisolawulo elandelako nasi:
- 3.1.1. Ukwamukeleka kokwahluka kwamalimi namasiko wabantu abasebenza kwa-GCIS kunye nobuliminengi babantu beSewula Afrika.
 - 3.1.2. Ukuthuthukiswa nokuphakanyiswa kwawo woke amalimi asemthethweni, ngommoya we-Batho Pele.
 - 3.1.3. Ilungelo lomphakathi lokusebenzisa ilimi olenyulako nawukhuluma nalokha usebenzisana ne-GCIS.
 - 3.1.4. Ilungelo lomphakathi lokufunyana imisebenzi yombuso nelwazi ngelimi olenyulako, la kukghonakala khona.
 - 3.1.5. Umsebenzi oqakathekileko owenziwa lilimi ekukghonakaliseni nekuphumeleiseni ukuthintana nokukhulumisana hlangana kombuso nabantu.
 - 3.1.6. Isidingo sokuqalelela iindingo zokuthintana zabantu abanetlhayelo ekulumeni, njengabantu abangaboniko namkha abangaboni kuhle nabangezwako.
- Isibopho somthetho nesomthethosisekelo sokukhuthaza ubuliminengi

- ngomnqopho wokuqinisekisa ukuthi uurhulumende nomphakathi bakhulumisana bezwane.
- 3.2. I-GCIS kufanele isebeenzise ilimi elilula ukukhuthaza nokuvula amathuba wokukhulumisana ngokuzwana.

4. UMNQOPHO NESILINGANISO SOKWENZA

- 4.1. Umnqopho womthethokambiso lo kuthobela lokho okutjhiwo namkha okugunyazwa mthetho nomthethosisekelo. Unqophe godu nokukhuthaza ubuliminengi khona kuzakuqinisekisa ukuthintana ngendlela yamsinya nefaneleko phakathi kukarhulumende nomphakathi ngokweminqopho yomThetho nomThethosisekelo.
- 4.2. UmThethokambiso lo usibopho emagatjeni woke we-GCIS nebasebenzini bayo.
- 4.3. UmThethokambiso lo uzabuye ube sisetjenziswa esizakuthadlhula iminyango karhulumende efuna isizo ngemisebenzi yakwa-GCIS emalungana nelimi.
- 4.4 IGatja: LemiSebenzi yokuSekela ukuPhathwa komNyango lizakuba ngilo elinegunya lokuqinisekisa ukuthotjelwa kwemithetho yomThethokambiso lo.

5. IGUNYA LANGOKOMTHETHO

UmThethokambiso lo unzinjiswe ngaphasi kwemileyo yomthetho elandelako:

- 5.1. UmThethosisekelo weRiphabhligi yeSewula Afrika womNyaka we-1996;
- 5.2. UmThetho wokuSetjenziswa kwamaLimi wangokomThetho womNyaka wee-2012 (umThetho Nomboro 12 wee-2012);
- 5.3. IPhahla lomThethokambiso wamaLimi welizweloke lomNyaka wee-2003;
- 5.4. UmThetho oKhuthaza ukuFumaneka kweLwazi womNyaka wee-2000 (umThetho Nomboro 2 wee-2000);
- 5.5. IPhahla lamaQhinga wezokuThintana welizweloke – 2014-2019.

6. OKUMAYELANA NE-GCIS

- 6.1. I-GCIS yasungulwa ngomnyaka we-1998 ngokwesiGaba sama-239 somThethosisekelo, njengezikolo eliqinisekisa ukusatjalaliswa kwelwazi lezinto nemilayezo yombuso ifikiswe emphakathini ngendlela ezwakalako nangokukhambisana nemilayo yomthethosisekelo welizwe lekhethu.

- 6.2. I-GCIS ithunywe umsebenzi wokulungelela, ihlahle indlela beyiluleke ngezokuthintana embusweni, sekubalwa nokusebenzisana neembikiindaba, nezokuthintana ezimalungana netuthuko kunye nokukhangisa. Umnqopho wayo kukwenza ukuthi kube nokuthintana nokukhulumisana okuzwakalako hlangana kombuso nezakhamuzi zeSewula Afrika, ngaleyindlela-ke umphakathi ukwazi ukuba nesandla nelizwi eendabeni zetjhuguluko zelizwe leSewula Afrika.
- 6.3. Ekuwona msebenzi omkhulu khulu we-GCIS kusabalalisa ilwazi lombuso elinembako nelifika ngesikhathi ezakhamuzini zeSewula Afrika ngeendlela zoke zokuthintana kusetjenziswa ichwephethje namkha iindlela ejijayelekileko . I-GCIS isebeenzisa iisetjenziswa namaplatifomu ahlukahlukileko ngomnqopho wokuqinisekisa ukufikelela iindingo zelwazi zalabo abaqothelwe ukuthunyelelwa imilayezo nelwazi lombuso. I-GCIS yenza lomsebenzi njengendlela yokuthobelwa ilungelo lezakhamuzi zeSewula Afrika eligunyazwa mThethosisekelo kusiGaba 195(g) esithi lokha izinto zizakwenzelwa epanyameni, kufanele ukuthi umphakathi unikelwe ilwazi ngesikhathi esifaneleko, kube lilwazi elinembako nelizakukghona ukufikelelwa mumuntu woke.
- 6.4. Ngamandla walomsebenzi i-GCIS ethunywe wona, isebeenzela iimfunda neendawo zoke zeSewula Afrika ngaphandle kokukhetha.

7. IGUNYA LOMSEBENZI WEKORO YEMISEBENZI YEZAMALIMI YE-GCIS

- 7.1. IKoro yemiSebenzi yezamaLimi ye-GCIS yahlonywa ngoSihlabantakana wee-2008 ngaphasi kwegunya lomsebenzi wokutjhugulula imitlolo, uku-editha nokulungisa imitjhapho yokutlolola emiololweni esele ilungele ukugadangiswa.
- 7.2. Ibuye ibe nomsebenzi wokubuthelela beyinikele ihlathululo yamathemu (itheminoloji) womkhakha wembusweni.
- 7.3. Isebenzisane nezinye iinhlangano ezisebenza ngelimi, beyifake isandla ekukhuthazeni ukuthuthukiswa kwamalimi ebegade adinywe amathuba ngaphambilini.
- 7.4. IKoro yemiSebenzi yezamaLimi inomsebenzi yokwenza isiqiniseko sokobana imigomo yomthethokambiso lo iyalandelwa beyibe myelelisi ngomtlolo lo kubabelani boke.

8. UMMONGO WOMTHETHOKAMBISO

8.1. AmaLimi asemThethweni we-GCIS

- 8.1.1. Njengomombo wezokuthintana kurhulumende, i-GCIS izakulinga ngamandlayo woke ukobana ikhuphe imitlolo ngawo woke amalimi asemthethweni ali-11, ngokulawulwa yifuneko nekghonakalo yokuba khona kweentlabagelo. Ukusetjenziswa kwamalimi kufanele kubonelele nabantu abakhubazekileko.
- 8.1.2. I-GCIS izakutjheja ukusetjenziswa, ikghonakalo, ukuba khona kweentlabagelo, ubujamo nokusetjenziswa kwamalimi eemfundeni nokubonelela kuhle umphakathi ngokwamalimi abawenylako nangasetjenziswa.

9. IIINDELA ZOKUTHINTANA NABABELANI ABATHINTEKAKO

9.1. UkuThintana nomphakathi

- 9.1.1. I-GCIS izakuthintana namalunga womphakathi ngeendlela ezilandelako:

lindlela zokuthintana	ILimi
Ukukhulumisana ngomlomo, ekubalwa hlangana nakho iinkambiso zembusweni, iimememezelo, iinkulomo zomphakathi, imibuthano, njll.	I-GCIS izakusebenzisa isiNgisi ngokudlhegana nanyana ngiliphi elinye ilimi elisemthethweni, kuye ngomnqopho waleyo kundla ekusuke kukhulunywa kiy.
Imitlolo neencwadi ezesemthethweni, sekubalwa imilayezo ekhanjiswa ngethungelewanohlanganiso namkha bu-elektronikhi, yoke imilayezo nemibiko etloliweko, iintatimende zeembikiindaba, amamemorandum, iimemo, amasekhiyula, imigadangiso, amaphetjhanamkhangiso, iincwajana ezihlathululako, njll.	Imitlolo le izakuvamisa ukutlolwa ngesiNgisi. Yoke imitlolo neencwadi zizakutjhugululelw emalimini akhulunywa bunengi babantu esifundeneso. IKoro yemiSebenzi yezamaLimi yakwa-GCIS izakulawula ikambiso yokuthi imitlolo itjhugululelw emalimini afaneleko.
AmaForomo	Azakufumaneka ngesiNgisi.
IKombalayelo namaTshwayo	Yoke imitlolo yekombalayelo

wokuziKhangisa	neyamatshwayo wokuzikhangisa wangaphakathi nangaphandle kwe-GCIS izakwenziwa ngesiNgisi, njengoba phela isikhala sisincani kilemitlolo enje, ukube kanti i-GCIS yona ifuna ukufika ebantwini abanengi ngokungakghonakalako.
Imibiko yaqobe mnyaka ye-GCIS neminye imitlolo eqakathekileko.	Izakutlolwa beyikhutjhwe ngesiNgisi.
Imikhiqizo ye-GCIS elalelwa beyibukelwe.	Indlela yakwa-GCIS yokukhambisa imilayezo (yokuthintana) emkhiqizo olalelwa bewubukelwe izakuphekelelwa ziinhlokwana ezitloliweko ngomnqopho wokusiza labo abangezwa kuhle eendlebeni.

9.1.2. Isibawo sokukhulunyisa namkha sokutlolelwa ngananyana ngiliphi ilimi singathunyelwa ngokulandela ikambiso ehlathululwa endinyaneni 9.4 ngenzasapha.

9.2. Ukuthintana kwangekhaya nezinye iindlela zokuthintana nababelani namkha nezinye iinqhema

9.2.1. lindlela ezilandelako zokuthintana zizakwenziwa ngelimi lesiNgisi, ngaphandle kwalokha nakunesidingo sokuthi ilimi lesiNgisi litjhugululelw kelinye ilimi nganca yobujamo bezinto kilesosifunda, namkha ngokucabangela ukuthi abantu bendawo leyo benyula elinye ilimi ngaphandle kwesiNgisi, nakhona nayibe akhona amandla, ikghono neensemjenziswa zokuthi isiNgisi singatjhugululelw kelinye ilimi elenyulwako namkha kamanye amalimi enyulwako:

9.2.1.1. Zoke iindlela zokuthintana zangekhaya zangokomthetho ezenziwa ngomlomo, ezitloliweko nezisebenzisa ithungelelwanoohlanganiso ngaphakathi kwe-GCIS (amamemorandum, amaphetjhanamkhangiso, iincwajana ezhlathululako, imigwalo, iimememezelo ezsenthethweni, imitlolo, imtilolo yeendaba, amaphowusta, izaziso, iinkulumo zangokomthetho, imihlangano, njll.)

9.2.1.2. Zoke iinkundla lapho kukhulunyisanwa khona ngokomthetho ngokutlolliweko nangokwethungelelwanoohlanganiso la kungaba khona nababelani namkha ezinye iinqhema, ekungabalwa hlangana nazo

imihlangano, iinkulumiswano zokucocisana ngeenqhema , ukwethulwa kweenkulumo, ukuhlungelwa umsebenzi, iinkundla zokubandula, iinkundla zokukhalima, njll.

- 9.2.2. Zoke insebenzi zakwa-GCIS zinelungelo lokusebenzisa ilimi ezilenyulako lokha nazikhulumisana ngomlomo, ngokomtlolo nangethungelewanohlanganisongombandela othi boke abasekulumeni leyo bayalizwa ilimi ekukhulunywa ngawelo namkha amalimi ekukhulunywa ngawo.
- 9.3. **Ukuthintana/ukukhulumisana namalunga womphakathi anokukhubazeka kwamehlo, kokukhuluma nekokuzwa:**
- 9.3.1. La kunesidingo khona, nangokuqalelela ukuthi abantu bendawo benyulani begodu kuneentlabagelo ezaneleko, i-GCIS izakukhulumisana nabantu abathileko bendawo namkha besifunda esithileko ngomtlolowe-*Braille*, kobanyana kuzokusizeka labo abangaboniko nabangaboni kuhle, ibuye isebeenzise nabotologi beLimi lamaTshwayo weZandla, kobanyana kuzokusizakala abantu abangezwako namkha abangezwa kuhle.
- 9.3.2. linsebenzi zekoro eyamukela abayeni be-GCIS namkha amalunga womphakathi zizakubandulelwu ukusebenzisa iLimi lamaTshwayo weZandla kobanyana zizokwazi ukuthintana namakhasimende anokukhubazeka kokungezwa.
- 9.4. **Ikambiso elandelwako yokukhombela ukutjhugululelwu kwemitololo kamanye amalimi:**
- 9.4.1. La kungakasetjenziswa khona i-*Braille*, iLimi lamaTshwayo weZandla namkha elinye ilimi elithileko elitjhiwo ngebizo, kungenziwa isibawo sithunyelwe kumNqophisi Zombelele sokuthi kutjhugululelwu umtlolo kelinye lamalimi, utjhugululelwu ku-*Braille*, namkha utoligwe ngeLimi lamaTshwayo weZandla.
- 9.4.2. Isibawo kufanele sithunyelwe kumNqophisi Zombelele, esiphanden i se-imeyili esithi: languagequeries@gcis.gov.za namkha sithunyelwe eMzimkhulu we-GCIS.
- 9.4.3. I-GCIS izakuqala isibawo ngokuqalelela ukusetjenziswa, ukughonakala kokuphumelela kwesibawo kuqualwe imithombo yeensemsetjenziswa, ubujamo bezinto endaweni nokulinganiseka kweendingo nokuthi umphakathi wenyulani.
- 9.4.4. Nayibe isibawo siyamukelwa, ngokuqalelela amaphuzu abekwe endinyaneni 9.4.3 ngehlapha, i-GCIS izakwenza ukuthi umtlolo uyatjhugululwa, namkha utoligelwe) eLimini lamaTshwayo weZandla, namkha ugadangiselwe emtlolweni we-*Braille*,

kungakapheli itjhumi lamalanga ngemva kokwamukela kwayo isibawo. Nakufumaniseka ukuthi i-GCIS ayiphumeleli esithembisweni sayo ngesikhathi esibekiweko, izakukhulumisana nomfakisibawo imazise ukuthi singalunga nini isibawo sakhe.

- 9.4.5. Nayibe kunesidingo sokutoliga ngeLimi lamaTshwayo weZandla emnyanyeni we-GCIS, kufanele kuthunyelwe isibawo salokho kusasele amalanga alikhomba ngaphambi kwelanga lomnyanya ohleliweko.

10. UKUBULUNGWA KWEMINININGWANA

- 10.1. Yoke imitlolo yangokomthetho ye-GCIS izakubulungwa njengamarekhodi ngelimi lesiNgisi, kuthi nakukghonekako eminye yayo ibulungwe nemitlolo etjhugululiweko.

11. UKURARULULWA KWEENGHONGHOYILO

- 11.1. Nanyana ngubani onesinghonghoyilo ngokusetjenziswa komThethokambiso wokuSetjenziswa kwamaLimi we-GCIS angatlola athumele isinghonghoyilo sakhe kumNqophisi Zombelele kungakapheli iinyanga ezintathu sivumbukile isinghonghoyilweso.
- 11.2. Isinghonghoyilo kufanele bona sithunyelwe e-GCIS ngenye yaleziindlela ezilandelako:
- 11.2.1. Singafikisa mathupha eMzimkhulu we-GCIS e-Tshedimosetso House, 1035, epambanaNdlela ka-Frances Baard no-Festival , e-Hatfield, esePitor, 0083, namkha
- 11.2.2. Ngencwadi erejistariweko ethunyelwa kilesisiphande: The DG, GCIS, Private Bag X745, Pretoria, 0001; namkha
- 11.2.3. Ngokuthumela nge-imeyili esiphandeni esithi:
languagequeries@gcis.gov.za
- 11.3. Imininingwana epheleleko yomuntu onghonghoyilako – etjho amabizwakhe ngokupheleleko, isiphande sakhe kunye nemininingwana yokumthinta – kufanele itlolwe ibonakale kuhle emtlolweni wesinghonghoyilo esithunyelweko.
- 11.4. Isinghonghoyilo kufanele sihlathulule ngokuphelele ukuthi simumetheni, besibe nelanga, isikhathi nebizo lomuntu oqalene naso, la kukghonakala khona.

- 11.5. I-GCIS kungenzeka ikhombele umfaki wisinghonghoyilo bona angezelele eminye imininingwana namkha imbizele emhlanganweni la izakukghona khona ukumbuza ngomlomo eminye imibuzo ephathelene nesinghonghoyilo sakhe.
- 11.6. UmNqophisi Zombelele uzakuthatha isiqunto malungana nesinghonghoyilo asamukeleko, bese utlolela umfaki wisinghonghoyilo incwadi la amazisa khona ngesiqunto sakhe, kungakapheli iinyanga ezintathu namkha ngesikhathi esifitjhani kunalokho nayibe kukghonakele ukuthi asisebenze msinyazana isinghonghoyilweso.
- 11.7. Nayibe umfaki wisinghonghoyilo akaneliseki ngesiqunto somNqophisi Zombelele, umfaki wisinghonghoyilo angasidlulisela kuNgqongqotjhe wezokuThintana ngokutlola incwadi yokudlulisela isinghonghoyilo phambili, kungakapheli iinyanga emukele ipendulo ngesiqunto somNqophisi Zombelele, njengokutjho kwendinyana 11.6 ngehla.

12. UKUGADANGISWA NOKUFUMANEKA KOMTHETHOKAMBISO WOKUSETJENZISWA KWAMALIMI WE-GCIS

- 12.1. UmThethokambiso lo uzakufumaneka:
- 12.1.1. Ngamalimi woke asemthethweni ali-11; kunye nange-
- 12.1.2. *Braille*.
- 12.2. UmThethokambiso lo uyafumaneka:
- 12.2.1. Ngamalimi woke asemthethweni ali-11 kubunzinzolwazi obuthi-
www.gcis.gov.za; namkha
- 12.2.2. Ngokuzifumanela ikhophi egadangisiweko engananyana ngiliphi ilimi elisemthethweni namkha engomtlolo we-*Braille* eMzimkhulu we-GCIS nanyana ema-ofisini weemfunda.
- 12.3. UmThethokambiso otlolwe ngesiNgisi uvezwe ePhephandaben iomBuso (iGazede), begodu uzakubekwa pepenene eendaweni ezithileko eMzimkhulu we-GCIS nema-ofisini wayo weemfunda.

13. UKUBUYEKEZWA KOMTHETHOKAMBISO

- 13.1. IKoro yemiSebenzi yezamaLimi izakuhlala itjheja beyihlola iragelo phambili mayelana nokusetjenziswa komthethokambiso lo beyithumele umbiko waqobe

mnyaka kuNgqongqotjhe wezobuKghwari namaSiko naku-PanSALB, omumethe ukusetjenziswa kwalimi asemthethweni njengokutjho kwemibandela yesiGaba se-9 somThetho.

- 13.2. UmThethokambiso lo uzakubuyekezwa qobe ngemva kweminyaka emine namkha
kesinye nesinye isikhathi nakutlhogekako.